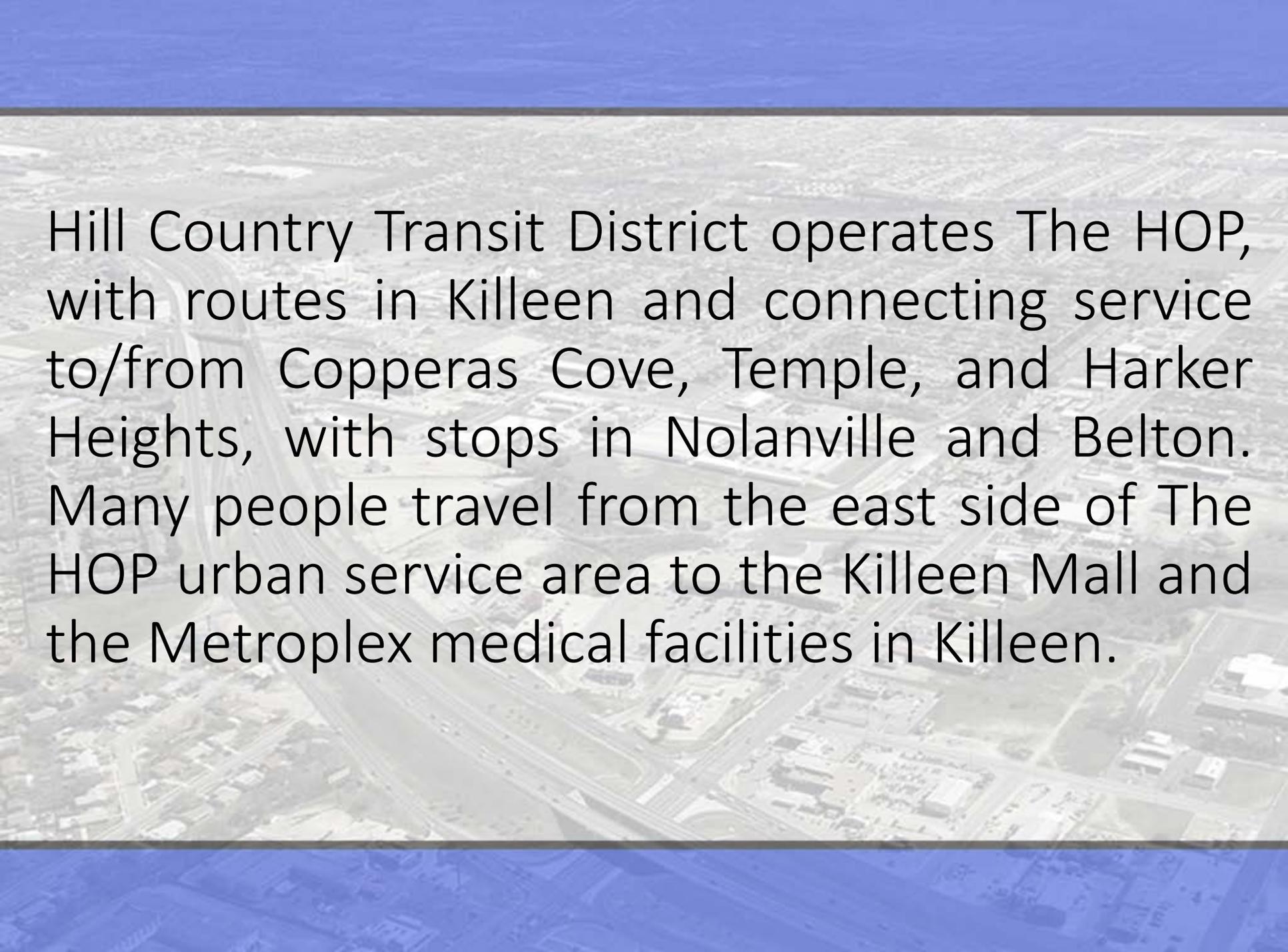


the

HOP

An aerial photograph of a city street grid, likely Killeen, Texas, showing a dense network of roads and buildings. The image is overlaid with a semi-transparent blue gradient that is darker at the top and bottom edges and lighter in the center. The text is centered over the lighter part of the image.

Hill Country Transit District operates The HOP, with routes in Killeen and connecting service to/from Copperas Cove, Temple, and Harker Heights, with stops in Nolanville and Belton. Many people travel from the east side of The HOP urban service area to the Killeen Mall and the Metroplex medical facilities in Killeen.

NEW BUSES

In 2015, The HOP urban divisions received four new fixed route buses, funded in part through Category 7 funding made available by KTMPPO. In 2017, HCTD plans to replace 3 of 6 fixed route buses that have exceeded their useful life.

FRS BUSES

- Useful life of 12 years/500,000 miles
- 35 feet in length with seating capacity of 35
- Bicycle racks
- Hot weather A/C package
- Ramp for assistance for boarding and alighting passengers



DOOR-TO-DOOR SERVICE

In addition to fixed routes, The HOP operates door-to-door service. This funding request helps The HOP provide both fixed route and ADA paratransit service within the Killeen urbanized area.

STS BUSES

The HOP relies on smaller, 24-foot paratransit buses for provision of ADA complementary paratransit service. This is a door-to-door service for people with disabilities that prevent their use of fixed route service.



255

the HOP™
Central Ohio Regional Public Transit System

Temple

Temple

the HOP™
Central Ohio Regional Public Transit System
Special Transit Services

PROGRAM PURPOSE AND BENEFITS

Shopping

Education

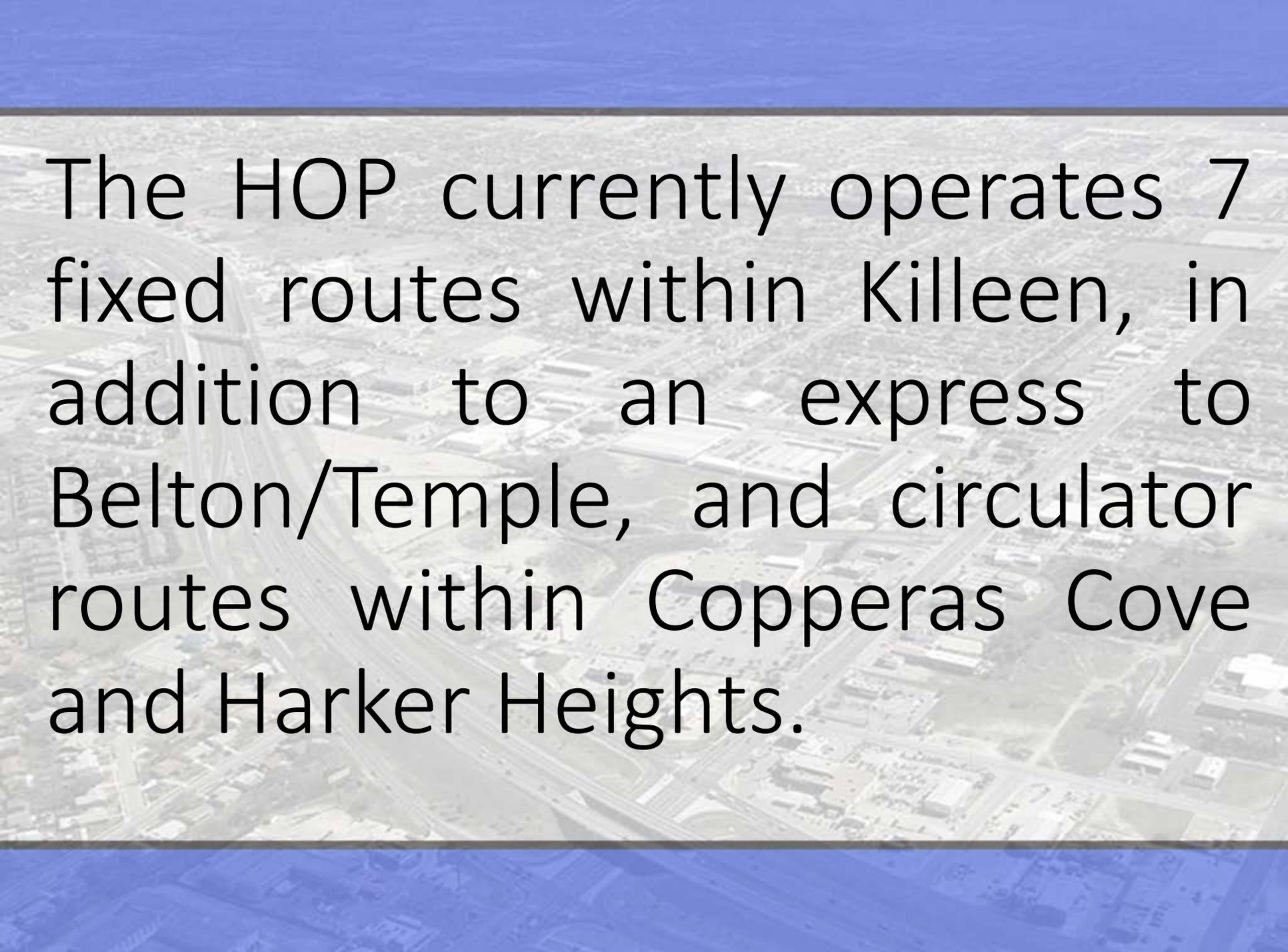
Recreation

Employment

Medical Care

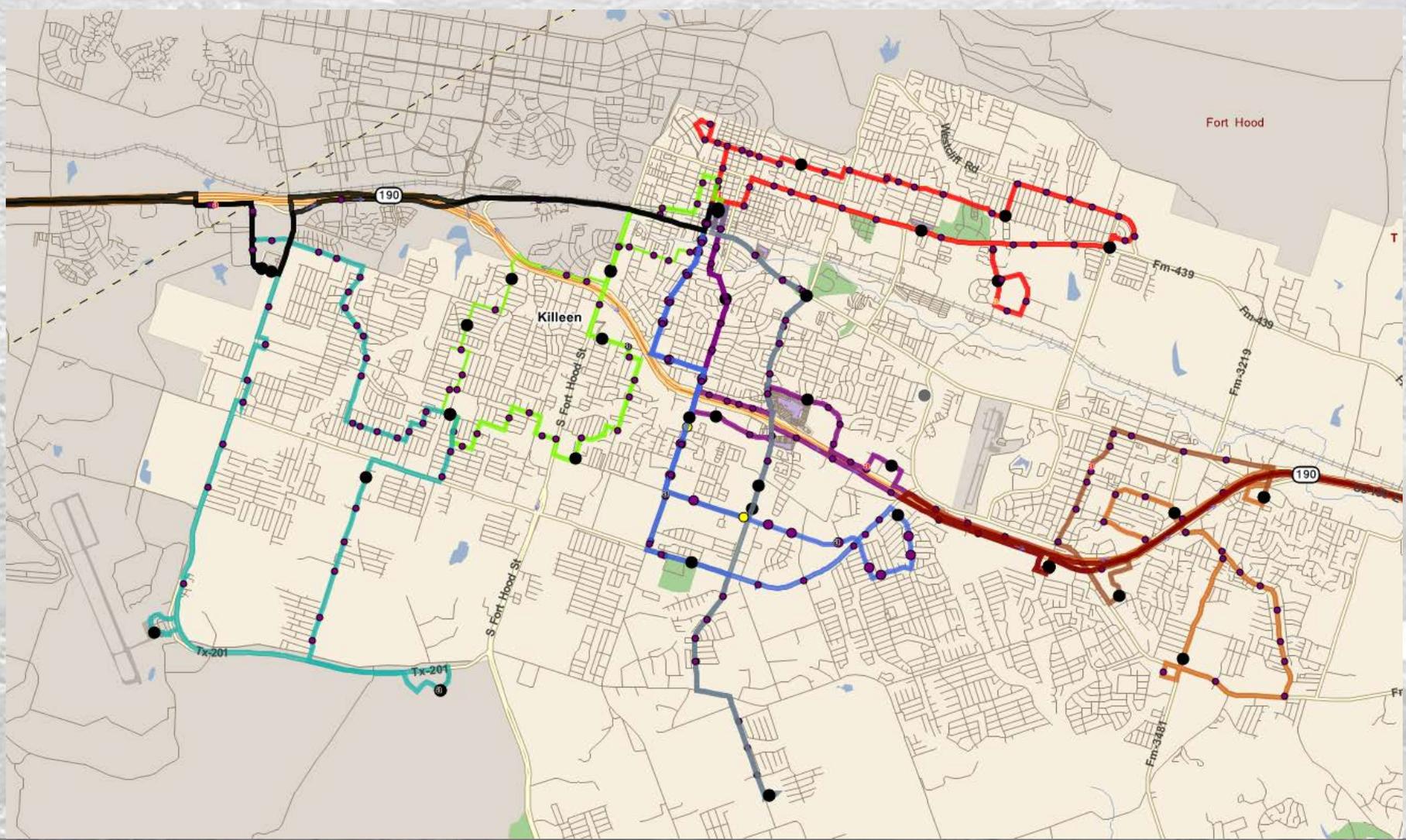
Reduced traffic congestion

Reduced vehicle emissions

An aerial photograph of a city, likely Killeen, Texas, showing a grid of streets and various buildings. The image is overlaid with a semi-transparent blue gradient that is darker at the top and bottom edges and lighter in the center. The text is centered over the lighter part of the image.

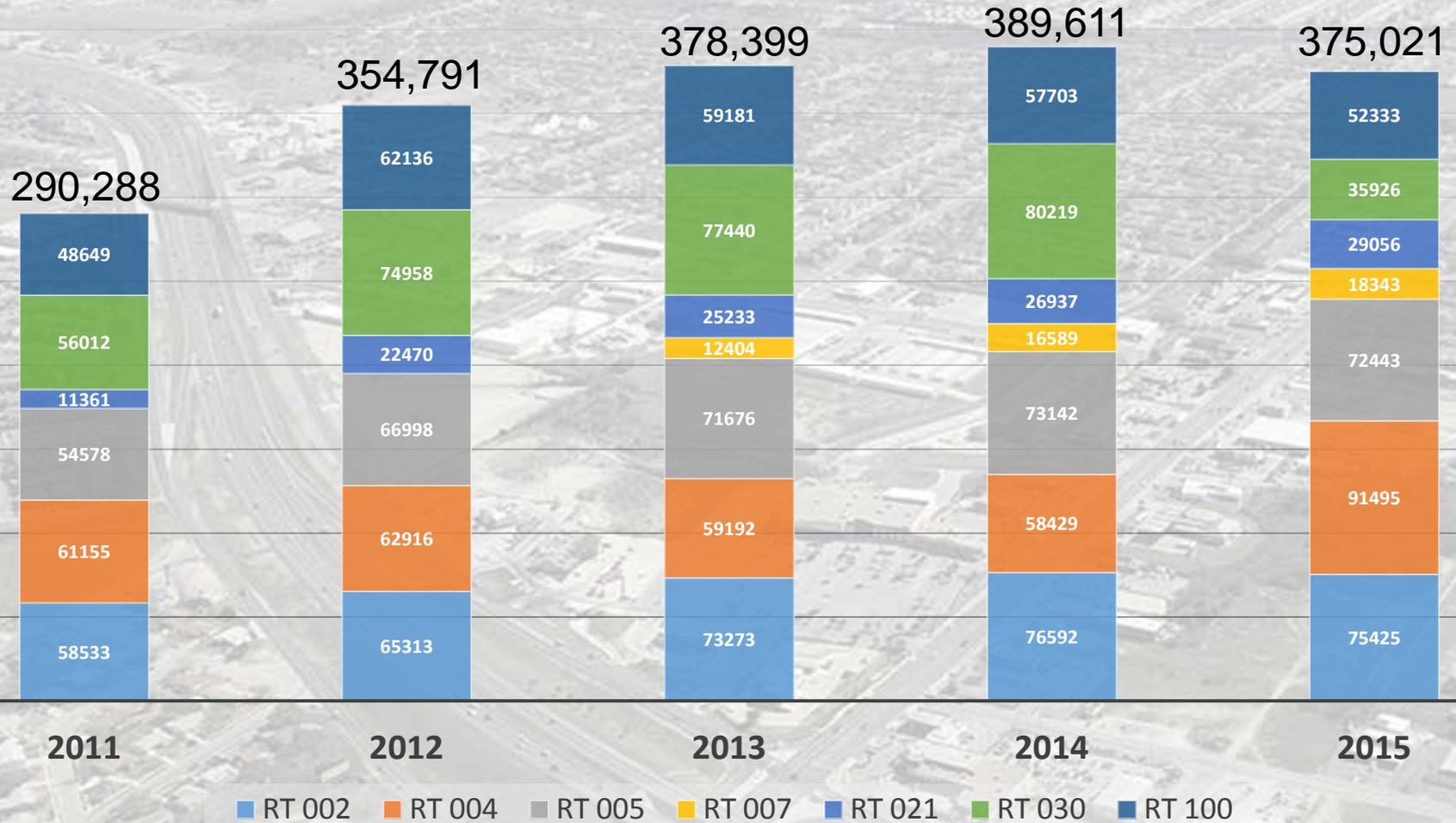
The HOP currently operates 7 fixed routes within Killeen, in addition to an express to Belton/Temple, and circulator routes within Copperas Cove and Harker Heights.

CURRENT KILLEEN ROUTES



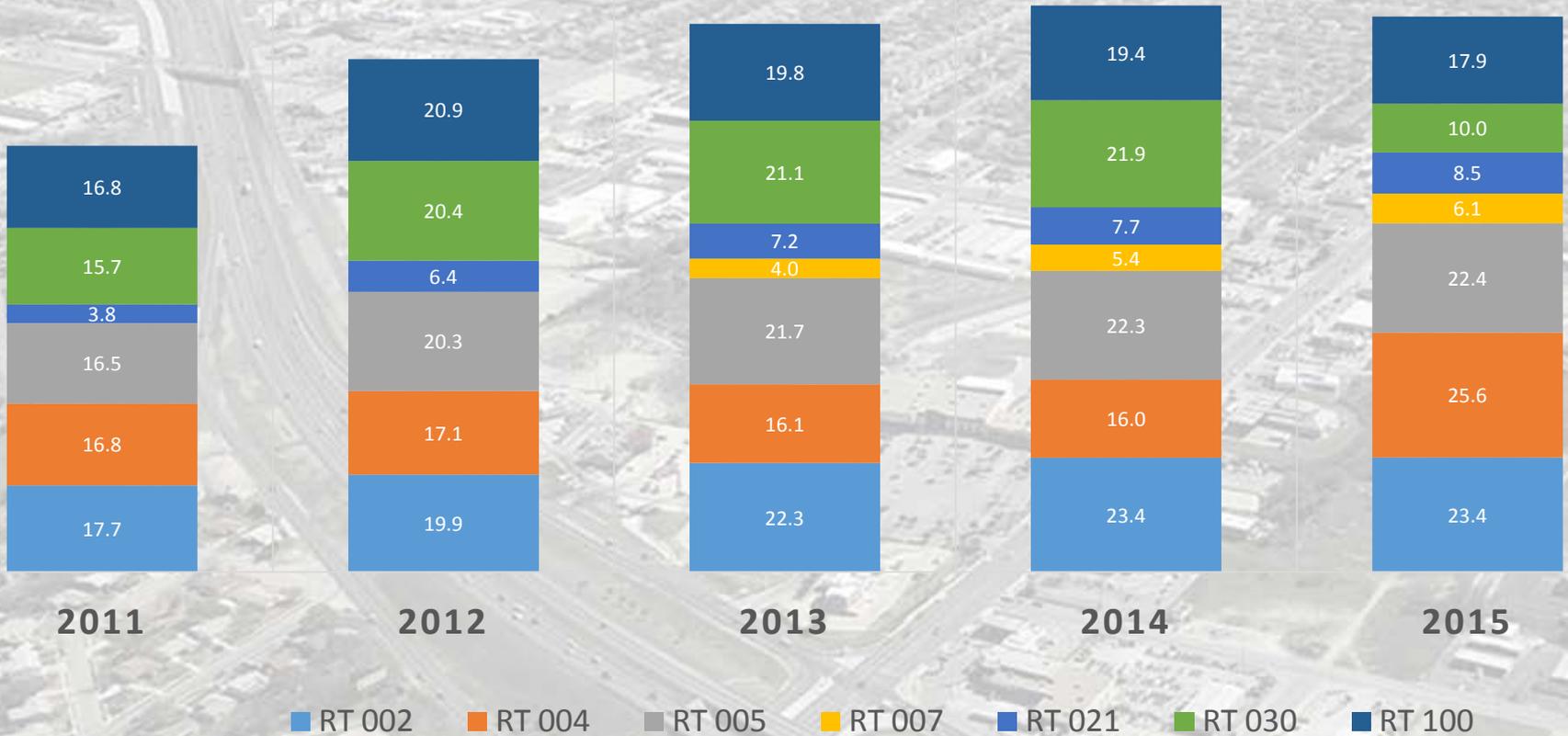
KILLEEN YEARLY RIDERSHIP

Passengers per Year



KILLEEN YEARLY RIDERSHIP

Yearly Passengers per Hour



Performance Standards

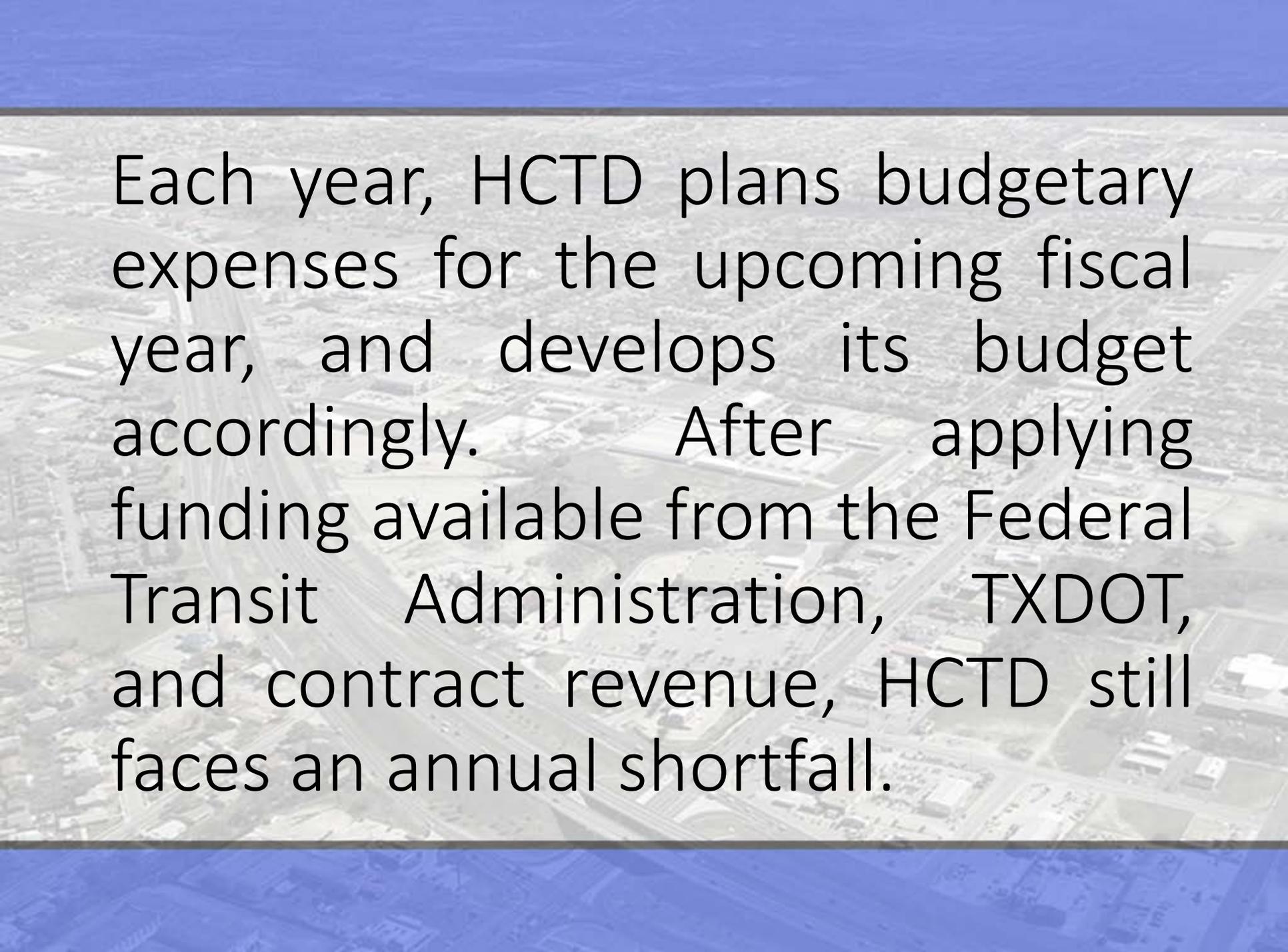
HCTD relies on several performance standards to measure areas including ridership, safety, fleet maintenance, customer service, on-time performance, and other areas. The standards show The HOP provides quality service.

Performance Measures - CY15

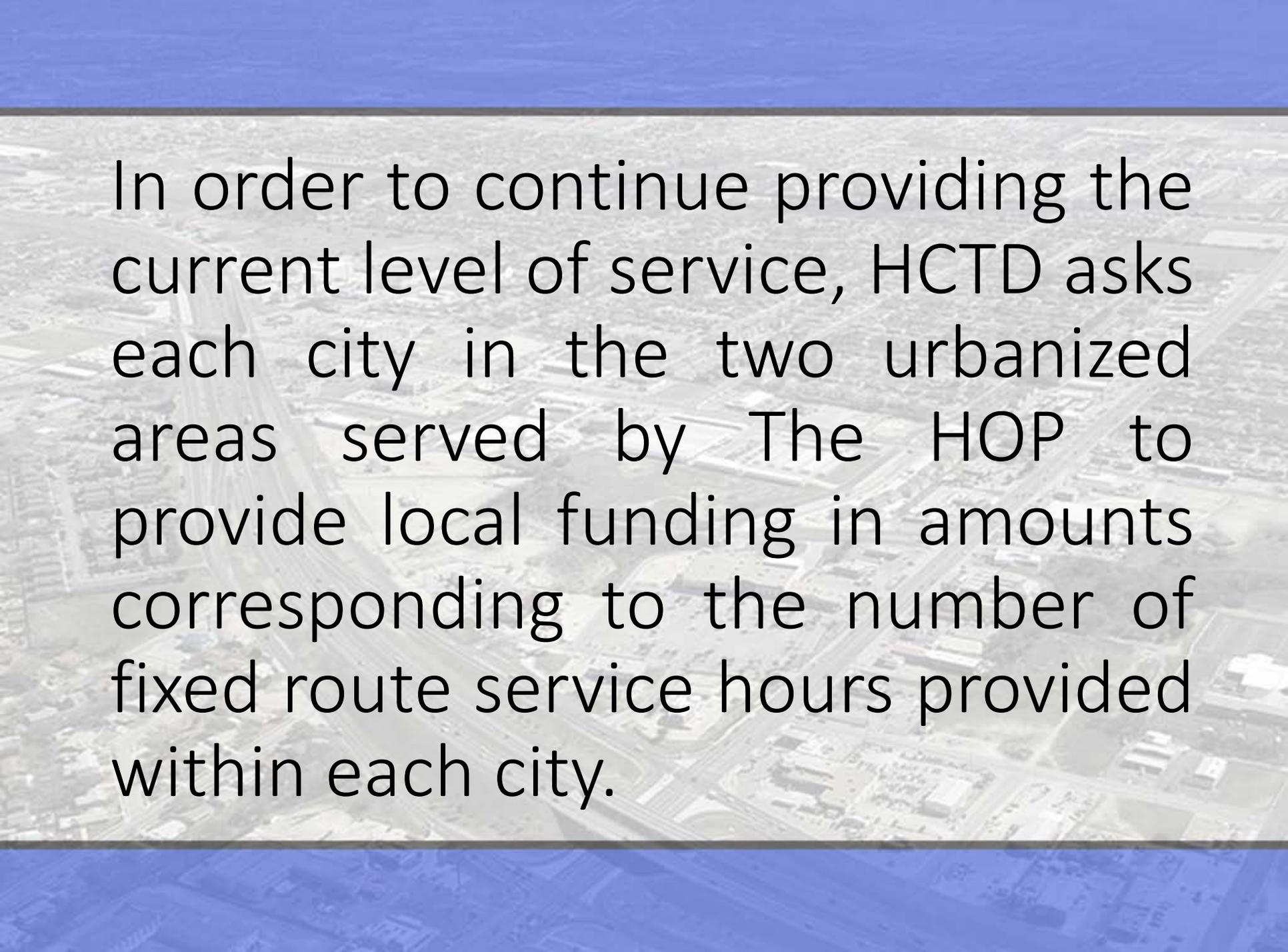
	Traffic Accidents per 100k Miles	Road Calls per 100k miles	Complaints per 100 passengers	Fixed Route Missed Trips
Established Performance Standard	≤ 4	≤ 25	≤ 1	$\leq 2\%$
HCTD Performance	1.76	7.13	0.07	0.96%

Performance Measures - Jan-Jun 2016

	Traffic Accidents per 100k Miles	Road Calls per 100k miles	Complaints per 100 passengers	Fixed Route Missed Trips
Established Performance Standard	≤ 4	≤ 25	≤ 1	$\leq 2\%$
HCTD Performance	1.54	6.45	0.07	0.39%



Each year, HCTD plans budgetary expenses for the upcoming fiscal year, and develops its budget accordingly. After applying funding available from the Federal Transit Administration, TXDOT, and contract revenue, HCTD still faces an annual shortfall.

An aerial photograph of a city, showing a grid of streets and various buildings, is visible in the background. The image is overlaid with a semi-transparent blue gradient that is darker at the top and bottom edges and lighter in the center. The text is centered in the lighter area.

In order to continue providing the current level of service, HCTD asks each city in the two urbanized areas served by The HOP to provide local funding in amounts corresponding to the number of fixed route service hours provided within each city.

Local Funding Support

	Killeen	Copperas Cove	Harker Heights	Bell County	Killeen UZA (Total)
% of Hours	66.053%	12.134%	12.450%	9.363%	100%
Amount	\$195,981	\$36,000	\$36,939	\$27,780	\$296,700

	Belton	Temple	Bell County	Temple UZA (Total)
% of Hours	11.465%	77.070%	11.465%	100%
Amount	\$31,186	\$209,632	\$31,186	\$272,004

Funding Requested FY 17

For the upcoming fiscal year, for operating,
The HOP is requesting from the City of
Killeen the total funding amount of

\$195,981

An aerial photograph of a city, showing a complex highway interchange with multiple lanes and ramps. The surrounding area is densely packed with buildings and residential structures. The image is overlaid with a semi-transparent blue gradient at the top and bottom.

The HOP's success is reflected in the
recent award by
FTA Region VI for the
“Transit System of the Year - 2015”.

Federal Transit Administration Region VI
Transit System of the Year
2015



Presented to

Hill Country Transit District

the

HOP