



Utility Collections
PO Box 549
Killeen, TX 76540-0549
Phone 254-501-7800
Fax 254-526-3710

E-Bill Authorization Form

E-Billing is available to customers choosing to have their monthly utility bill sent electronically instead of by mail. Customer's who choose this option will have their monthly bill e-mailed to them at the same time the bill is normally mailed. For the first three months you will continue to receive a paper statement. At the end of this period the e-bill is the only notification you will receive for your monthly statement. For more information please call (254) 501-7800.

I hereby authorize the City of Killeen to initiate E-billing on my account. I understand that I will continue to receive a paper bill for three (3) months. At the end of the 3 month period if I have not contacted the Utility Collection office to cancel e-billing all paper bills will stop and my bill will be sent electronically only.

If there is a change of e-mail address the Utility Collections office must be notified three (3) days prior to your bill date.

A customer's failure to receive a Utility bill shall not excuse his/her obligation to pay for service before it becomes delinquent. Please contact our office if you do not receive a bill.

Customer Name _____

Service Address _____

Utility Account # _____

E-mail Adress(es) _____

Signature _____ Date _____