



Recreation Services Aquatics Weather Closure Policy

Safety of our citizens is of utmost importance when we operate our facilities. At the discretion of supervisory staff, the outdoor pools may be closed due to the following weather conditions:

- If lightning or thunder is present or pending within our facilities (within ten miles)
- If a Severe Storm Warning has been issued for Bell County
- If rain, hail, wind or any other weather condition presents a safety concern and the bottom of the pool is no longer visible
- If the Family Aquatic Center experiences a power outage
- If there is low attendance (less than 25) due to weather conditions such as low temperatures (less than 70 degrees outside)

Lightning and Thunder

In the event of thunder and/or lightning visible or within 10 miles, the facility will be evacuated and closed immediately. Guests must exit the facility. The pool will remain closed for 30 minutes after the last sighting of lightning, sound of thunder, and the radar shows the closest lightning further than 10 miles away. If less than 60 minutes of general swim time is remaining, the facility will close for the day.

Lightning Detectors

Staff will carry a "Personal Lightning Detector" during open swim, or any pool related event. The "Strike Alert HD" has 360-degree lightning strike detection and detects lightning up to 40 miles away. This device serves as further security against lightning storms.

Rain

The outdoor pools can be open during rain but must be closed immediately if the rain severely impedes the view of the base of the pool at any time. The pool will reopen once visibility is restored and chemicals are adjusted as necessary to allow for patrons to reenter. If less than 60 minutes of general swim time is remaining, the facility will close for the day.

Tornado Warning

During a tornado warning, all outdoor pool users will be asked to take shelter into the respective restrooms until the warning is lifted.

Closing for the remainder of the day

If pools are required to close at the designated opening time due to inclement weather for more than two hours before opening, all pools will attempt to open at 2 p.m. If the weather does not permit, Long Branch Pool and the Family Aquatic Center will not open for that day. Please call the pool before you leave home. If inclement weather continues

for two hours during normal hours of operation, the facility will close for the remainder of the day.

No Refunds/Rainchecks

Texas weather is unpredictable and for that reason refunds/rain checks are **not issued** as a result of unscheduled pool closures due to weather.