



News Release

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KILLEEN CITY MANAGER PROVIDES REVIEW OF FIRST 100 DAYS

(KILLEEN, TEXAS): Killeen City Manager Ron Olson provided City Council with a review of his first 100 days in the job at tonight's workshop and received the body's evaluation of his performance to date.

"The City Manager's review of his first 100 days was thorough and exceeded Council's expectations," said Mayor Jose Segarra speaking on behalf of the City Council. "We are very pleased with our decision to hire Mr. Olson and look forward to the next 100 days as he helps make Killeen one of the best cities to live in."

The City Manager provides the following summary of his first 100 days to the public:

When I began my service to the City of Killeen February 8, I established five goals for my first 100 days. These goals centered around getting to know the organization and community quickly so that I could begin building relationships, identifying issues and establishing priorities.

Goal 1 was to meet people. I started within the organization and had individual meetings with each Councilmember, department head and other key staff. I met local, state and federal elected officials and the leadership of Fort Hood. A number of community leaders have also given of their time to help me understand the many facets of Killeen and the issues we face and opportunities we have as a community. I have been overwhelmed by the welcome I have received both inside and outside the organization.

Goal 2 was to receive briefings. I met with staff members on a number of items so that I could become familiar with the status of issues like redevelopment plans, personnel matters and current projects. I was able to gain an understanding of the work that has been done, direction given and projected timelines. Through this discovery process, I am gathering the information necessary to develop strategies moving forward.

Goal 3 was to visit City and community facilities. I first gained my bearings through a windshield tour of the entire city. I next toured many of our City facilities to understand where our employees work and what assets we provide to the public. Fort Hood, Texas A&M

University-Central Texas, Greater Killeen Chamber of Commerce and many other organizations also welcomed me to their grounds for a first-hand look at their facilities.

Goal 4 was to understand the current budget so that I could begin developing a plan for the Fiscal Year 2018 Budget and budget process. I started by gathering historical, current and trend data. This helped me begin to identify issues and outline a process and calendar that would deliver a balanced and thoughtful budget to City Council for their deliberation. I presented my preliminary findings regarding historical trends and revenue projections to City Council and the public in April and continue my work with staff to develop a plan for expenditures within the bounds of expected revenue.

Goal 5 was an organizational assessment. I have spent a significant amount of time reviewing the workforce, assets, services, operations and policies to understand the current state of the organization. While this assessment is ongoing, I now have insight on many immediate and future needs. I continue to explore these and other areas and will use this information to develop organizational goals and priorities.

My leadership is based in continuous improvement, so all of these goals remain in progress. In the coming months, I expect to continue getting to know the organization and community. I look forward to delving further into the issues and developing plans that will help guide our extremely professional and talented staff in providing the best services possible to the public we serve.

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